IPCR Call Recording

Take call recording to the Summit

Optimize the call recording capabilities of your Vertical Summit™ Communications Platform with advanced IPCR Call Recording. An optional application designed to provide affordable, value-added call recording and monitoring features for small and mid-size businesses, IPCR Call Recording lets you record and monitor any or all calls to and from any phone on your Summit system.

Built on an open Linux OS, IPCR Call Recording integrates seamlessly with the Summit. With the Summit's "plug and play" architecture, installation is simple. The application records calls delivered over a single IP connection, so there's no hassle or expense with extra cabling to PSTN trunk lines, SIP trunks, analog, digital, or IP extensions. Application management is easy, too, using an intuitive Web interface for quick access to graphic charts and statistics to simplify administration.

IPCR Call Recording enhances your Summit system's basic call recording capabilities with additional features that give you the ability to:

- Record up to 200 simultaneous calls
- Monitor agents in real time with one click to enhance training and improve customer service
- Record calls "on demand," or automatically record specific groups or every call systemwide to ensure compliance
- Record conference calls with up to 32 participants
- Download, forward and comment on recorded calls in real time
- Quickly search, retrieve and replay calls via your Web browser
- See real-time graphs of usage statistics and reports, including number of calls, average talk time, and more
- Ensure call security with encryption on all system calls, including remote offices and workers

IPCR Call Recording Specifications

MAJOR SPECIFICATIONS		
IPCR Server Requirement*	CPU	Intel Core 2 Duo 1.8Hz+ or AMD Athlon X2 64 2.4GHz (Minimum)
	Memory	2G DDR2 or higher
	Hard disk	1 TB HDD or higher (Recommended)
		10/100 Mb NIC or higher
	Network interface	200 calls @ 30% CPU occupation & 20 Mbps
	Maximum concurrent recording channel	bandwidth consumption (Recommended)
System Requirement	Vertical Summit, Vertical Summit 800	2.0+

SERVER STORAGE SIMULATION					Unit: GB
W/O RTP Encryption	Agents	1 Day	1 Week	1 Month	1 Year
Files compressed as GSM CODEC	10	0.2	1.1	4.6	54.9
Conditions • 100KB/min	25	0.6	2.9	11.4	137.3
* 4 hrs/day * 5 days/week * 20 days/month	50	1.1	5.7	22.9	274.6

With RTP Encryption					
Save as encrypted Wav file	10	1.1	5.5	22.0	263.7
Conditions • 480KB/min	25	2.7	13.7	54.9	659.3
* 4 hrs/day * 5 days/week * 20 days/month	50	5.5	27.5	109.9	1,318.6

*Not provided by manufacturer. Please contact your Summit Dealer or purchase separately.

For more information on solutions from Vertical Communications®, call 1-877-VERTICAL, or visit **www.vertical.com.**

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Part No. 00207-0415REV1115